



Batford Day Care

BATFORD DAY CARE LIMITED WHISTLEBLOWING POLICY

Version	4.0
Based on Model Policy	HfL Model Whistleblowing Policy, December 2023
Review body:	Board of Directors
Date issued:	December 2024
Review frequency:	Two years
Target audience:	All Stakeholders

Version	Date	Notes
V4.0	November 2024	New Model: Minor changes (point 3)

Batford Day Care is committed to:

- Safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.
- Eliminating discrimination, advancing equality of opportunity and fostering good relations between different groups. These factors were considered in the formation and review of this policy and will be adhered to in its implementation and application across the whole Batford Day Care community.
- Promoting the fundamental British values of democracy, the rule of law, individual liberty and mutual respect and tolerance of those with different faiths and beliefs: any staff member or visitor expressing opinions contrary to fundamental British Values, including 'extremist' views, will be actively challenged.

BUILDING STRONG FOUNDATIONS FOR OUR CHILDREN

Batford Day Care, Holcroft Road, Harpenden AL5 5BQ

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1. Introduction

The aim of this Policy is to encourage employees and others who have serious concerns about any aspect of Batford Day Care to voice those concerns and feel secure in doing so.

It is important that any fraud, misconduct or wrongdoing is reported and properly dealt with. Batford Day Care encourages all individuals to raise any concerns they may have about the conduct of others or the way in which the day care is run.

Batford Day Care is committed to the principles of honesty and integrity. A culture of openness and accountability is critical to ensuring these values are authentically lived by.

This policy applies to all employees of Batford Day Care as well as workers, agency staff, contractors, service providers, volunteers, and directors of the day care.

This policy does not form part of any employee's contract of employment, and it may be amended at any time.

2. Scope

If an employee's concern relates to how they have been treated this should be raised under the grievance policy.

The whistleblowing policy will not replace any existing policies or procedures. If misconduct is discovered as a result of any investigation under this policy the day care's disciplinary policy will be used.

Batford Day Care encourages individuals to disclose any concerns they may have regardless of whether they are covered by this or another policy.

3. What is Whistleblowing?

Whistleblowing means the reporting of information which relates to actual or suspected wrongdoing. This is called a "qualifying disclosure".

Qualifying disclosures are disclosures of information where the worker reasonably believes (and it is in the public interest) that one or more of the following matters is either happening, has taken place, or is likely to happen in the future:

- A criminal offence
- The breach of a legal obligation
- A miscarriage of justice
- A danger to the health and safety of any individual
- Damage to the environment
- Deliberate attempt to conceal any of the above.

If a worker is going to make a disclosure it should be made to the employer first, or if they feel unable to use the organisation's procedure the disclosure should be made to a prescribed person, so that employment rights are protected.

It is not necessary for a whistleblower to have proof of such an act for the protections of this policy to apply.

Potential whistleblowers should have reasonable grounds for believing the information they are disclosing is accurate.

Potential whistleblowers are encouraged to seek support from a senior manager if they are unsure whether to make a disclosure or to access support in making a disclosure, regardless of whether it is qualifying or not.

4. Protections for whistleblowers

This policy has been written to take account of the Part IVA of the Employment Rights Act 1996 which protects workers making protected disclosures.

A qualifying disclosure made to the worker's employer is a protected disclosure. A qualifying disclosure made by a worker under this policy will also be a protected disclosure.

A whistleblower who makes a protected disclosure has the right not to be dismissed (if they are an employee) or subjected to any other detriment, because they have made a protected disclosure.

Dismissing, or subjecting a whistleblower to any other detriment for raising a protected disclosure will be a disciplinary offence.

Batford Day Care will not determine that anyone should cease to work at the day care on the basis that they have made a qualifying disclosure in accordance with the law and this policy.

Whistleblowers may seek support and advice from organisations such as the whistle blowing charity Protect (<https://protect-advice.org.uk> / 020 3117 2520) or ACAS (www.acas.org.uk).

5. Obligations for the whistleblower

An instruction to cover up wrongdoing is in itself a disciplinary offence. A whistleblower who is told not to raise or pursue any concern, even by a person in authority, should not agree to remain silent.

Whistleblowing to an external agency without first using the procedure below may be considered a breach of the Batford Day Care's Code of Conduct.

It is not appropriate to whistle blow to the media except in limited circumstances and where those circumstances do not apply such whistleblowing may be considered gross misconduct.

Maliciously making a false allegation is a disciplinary offence.

6. Confidentiality

Batford Day Care encourages individuals to voice their concerns openly. If anyone wishes to raise concerns confidentially, the day care will make every effort to keep their identity secret.

The person(s) to whom the disclosure is made will consult with the whistleblower before divulging their identity to any party, including an investigator.

Batford Day Care does not encourage anonymous disclosures as this may make it harder to establish the credibility of an allegation and may make investigation difficult or impossible. Anonymous concerns will be taken seriously and investigated as far as is possible under this policy.

7. Batford Day Care's commitment

Any matter raised under this policy and procedure will be investigated thoroughly, promptly and confidentially.

Whilst the person carrying out the investigation will aim to keep the whistleblower informed of the progress of the investigation and likely timescales, sometimes the requirement for confidentiality will prevent full information about the investigation and any consequential disciplinary action from being disclosed.

8. Obligations for the Board of Directors

An appropriate representative of Batford Day Care (Day Care Manager) will inform the directors of any qualifying disclosures at the earliest opportunity.

Concerns regarding financial irregularity will be reported to the Business Manager of Batford Day Care (Zoe Price), where concerns relate to child protection these will be handled in keeping with the relevant policy of Batford Day Care and reported to the Local Authority Designated Officer (LADO) where the threshold is met.

9. Whistleblowing Procedure

9.1 Stage 1 – Disclosure

The whistleblower should initially raise their concern with the Day Care Manager. They may do this orally or in writing.

If the concern relates to the Day Care Manager, the whistleblower should raise this with the Head of Centre (Sarah Hedges).

9.2 Stage 2 – Investigation

The Day Care Manager will arrange an investigation into the concerns raised, unless the concern relates to the Day Care Manager, in which case the investigation will be arranged by the Head of Centre. This will take place as soon as is reasonably practicable.

The investigation may involve the whistleblower and other individuals involved meeting with the investigator and giving a written statement.

At any investigatory meetings the whistleblower is entitled to be accompanied by a recognised trade union representative or a work colleague.

9.3 Step 3 – Report to Directors

The investigator will report to the Board of Directors before any further action is taken. That person will decide on potential outcomes including, but not limited to:

- invoking the Batford Day Care's disciplinary process, or other relevant policy
- referral to the police, Hertfordshire County Council department, government department or regulatory agency
- no further action.

On conclusion of any investigation, the whistleblower will, as far as is practicable and where it is reasonable to do so, be told the outcome of the investigation and what the Day Care Manager/Head of Centre has done, or proposes to do, about it. If no action is to be taken, the reason for this will be explained.

9.4 Step 4 – Escalation.

If, on conclusion of stages 1, 2 and 3 the whistleblower believes that the appropriate action has not been taken, they should report the matter to the proper authority. The Public Interest Disclosure (Prescribed Persons) Order 2014 (as amended) sets out a number of bodies prescribed by the Secretary of State to which qualifying disclosures may be made. In order for the report to one of these bodies to be a protected disclosure, the whistleblower must reasonably believe that the matter falls within the matters covered by that body. The whistleblower must also reasonably believe that the information disclosed, and any allegations contained in it, are substantially true.

These bodies include:

- the Financial Conduct Authority (formerly the Financial Services Authority)
- the Health and Safety Executive
- the Environment Agency
- Her Majesty's Chief Inspector of Education Children's Services and Skills
- the Secretary of State for Education

- the Office of Qualifications and Examinations Regulation.

A full list can be obtained from the charity, Protect or the BEIS (Department for Business, Energy and Industrial Strategy) list on the www.gov.uk website. The DBEIS list contains a description of the type of matter covered by each prescribed body. Alternatively, a whistleblower may contact their professional association or trade union representative for guidance.

10. Data Protection

When an individual makes a disclosure, the Day Care Manager/Head of Centre will process any personal data collected in accordance with the Batford Day Care's Data Protection Policy. Data collected from the point at which the individual makes the report is held securely and accessed by, and disclosed to, individuals only for the purposes of dealing with the disclosure.

11. Contacts

Batford Day Care's appointed member of staff for this purpose is Zoe Price.

Batford Day Care's appointed Director for this purpose is Sarah Hedges.

The independent whistleblowing charity **Protect**.

Helpline [020 3117 2520](tel:02031172520)

E-mail: whistle@protect-advice.org.uk