16th March 2026

Dear Parent/Carer,

Important: My Child At School (MCAS) & ParentPay Update

Thank you to everyone who have already signed up to the MCAS app. We hope you are finding it useful. Over time, additional features and modules will become available for you to access.

For parents and carers who have not yet signed up, another activation email will be sent on **Tuesday 17th March at 13:30pm**. Please note that this email will expire after **24 hours**, so it is important to activate your account within this timeframe.

The **MCAS app** is now used for all school communications, as we no longer have the facility to send text messages. Please check the **main page for announcements** and the **message inbox** for further updates and communications from school.

Over the coming weeks, we will also be **moving away from ParentPay** and transitioning to MCAS for all financial transactions, including **school dinners, kids club and school trips**. It is therefore important that all parents and carers are able to access the MCAS app.

Please ensure that **all ParentPay balances are cleared by 31st March 2026,** as payments will no longer be possible through ParentPay after this date.

If your ParentPay account shows a credit or debit balance after the cut-off date, this balance will be transferred to your child's MCAS account for the relevant payment item.

After the Easter break, all KidsClub attendance, school dinners & school trips will be recorded and paid for through the MCAS app.

Please note that childcare voucher payments for KidsClub will continue to be processed in the same way as they are currently.

If you have any questions or require support with setting up the app, please do not hesitate to contact the school office.

Yours sincerely,

A. Hope

Mr A Hope
Headteacher