



Stanbury Village School

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Changes to School Communication from September 2026

Dear Parents and Carers,

After a long year of using School Jotter as our main method of communication with parents and carers, we have listened carefully to the feedback we have received. Behind the scenes, we have been exploring a range of other options to help us improve the way we share important information with families.

As part of this process, we consulted with four different providers and carefully considered which platform would best meet the needs of our school community. Following this review, we have made the decision to move to a new communication system from September 2026.

From September 2026, we will be using School Spider.



School Spider is a communication platform designed specifically for schools and parents. It allows schools to share important information quickly and easily, helping parents and carers stay up to date with key messages, events and school news. Through School Spider, parents will be able to access a parent area and, once fully set up, use the app to receive messages from school. The system can also support things such as parents' evening bookings, online forms and surveys, including consent forms or bookings for school trips and clubs.

At this stage, I would encourage all parents and carers to download the School Spider app onto your phones. The app is free to download from the Apple App Store or Google Play Store by searching for School Spider.

Please do not worry about logging in yet. We will share further information, including individual login details, with parents and carers in due course before the system goes live in September.

To support families during the transition, we will continue to use School Jotter for the first two weeks in September, alongside School Spider, to ensure that everyone is fully up and



running before we move across completely. During this time, key letters and information will also continue to be provided as hard copies where needed, so that all families have time to access and become familiar with the new system.

We hope that this change will help to make communication between school and home clearer, easier and more effective for everyone. Thank you, as always, for your continued support and for the feedback you have shared with us this year.

Kind regards,

Mr A Robinson
Headteacher

