



Shipton Bellinger Primary School
SEND Complaints Procedure
Autumn 2025

SEND Complaints Procedure for expressing concerns and making formal complaints about the support provided by Shipton Bellinger Primary School for your child if they have Special Educational Needs or Disability (SEND)

We believe that Shipton Bellinger Primary School continuously aspires to deliver outstanding education for all of our children regardless of any SEND. We work very hard to build positive relationships with all involved in our school community – children, families and staff. However, we have procedures in place in case there are complaints about the support provided for a child who has SEND.

If you have a concern about the support your child is receiving in school, we strongly encourage you to make an appointment **with your child's class teacher to discuss** this concern in the first instance. If you feel your concern has not been resolved, please do make an appointment with the Special Educational Needs Co-ordinator, who will endeavour to support you. If, after liaison with the class teacher and SENDCo you still feel dissatisfied with the support your child is receiving, you may choose to make a formal complaint.

If you would like to make a complaint please refer to our school complaints procedure which can be found on our website at: <https://www.shiptonbellinger.hants.sch.uk/key-information/policies>

Date reviewed: September 2025

Date for next review: September 2026