



Ysgol Gymraeg Dewi Sant

Rhodfa Bryndulais, Llanelli, SA14 8RS.

Ffôn/Telephone: 01554 750081

E-bost/E.mail:

admin@dewisant.ysgolccc.org.uk

Gwefan/Website:

Dear Parents/Carers,

It has come to our attention that, WhatsApp groups and other online forums are being used to share concerns about school matters. While we understand that parents often use these groups to stay in touch, we kindly ask that you do not name individual pupils, staff, or share any information that could directly identify members of our school community.

As a school, we have a duty to safeguard all of our staff and pupils. Sharing personal or identifying information outside of the school environment can cause unnecessary difficulties and, in some cases, may compromise the privacy and wellbeing of others.

Please also note that WhatsApp groups are **private parent groups** and are **not linked to or managed by the school**. For this reason, if concerns are only discussed on WhatsApp or social media, we may not be aware of them and therefore cannot take the necessary action.

We therefore politely request that if you have any worries or concerns, you bring them directly to school. By raising issues with us through the proper channels, we are able to work with you to resolve matters quickly and effectively.

To help us maintain a safe and respectful environment for everyone, we kindly remind all parents and carers of the following:

- Social media should never be used to name or discuss members of staff, pupils, or families.
- If you have a concern, please contact the school directly so it can be dealt with quickly and appropriately.
- Posting negative or personal comments online can cause upset, damage reputations, and does not support our shared values as a school community.
- We encourage parents to model respectful and responsible use of technology for their children.

Our shared aim is always to work in partnership with you to support the wellbeing, learning, and progress of every child. Together, we want to promote a culture of kindness, respect, and cooperation—both in school and online.

Thank you for your understanding and ongoing support.

Yours sincerely,
Mrs H Garland

