



Parent Code of Conduct

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Approved by:	Full Governing Board	Date: 5 th March 2026
Last reviewed on:	1 st March 2026	
Next review due by:	March 2029	

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1. Purpose and scope

At Cann Bridge School, we believe it's important to:

- Work in partnership with parents and carers to support their child's learning
- Create a safe, respectful and inclusive environment for learners, staff and parents
- Model appropriate behaviour for our learners at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct), learners (through our Behaviour Policy), Volunteers (Volunteer Policy) and Governors (Governors Code of Conduct).

This code of conduct aims to help the school work together with parents and carers by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a learner
- Anyone caring for a child (such as grandparents, child-minders, respite workers)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our learners
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues (refer to the schools Compliment, Comments and Complaints Policy)
- Support their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct to ensure theirs and others safety
- Approach the right member of school staff to help resolve any issues of concern
- Follow our visitor's guidance i.e.
 - not to use mobile phones on the school site including the car park.
 - drive 5 mph when using the school car park
 - not move vehicles if it is inside the barrier area of the school car park between the hours 9.15 am and 9.25 am and 2.50 pm and 3.10 pm, unless advised by a senior leader or in an emergency.
 - not move vehicles inside the barrier area of the school car park if any member of staff wearing a green hi-visibility jacket is assisting a learner to or from a vehicle.
- Return Home:School Reading Book Bags weekly
- Adhere to the School Uniform Policy
- Uphold the Home:School Agreement
- Ensure that school debts are paid timely or discuss payment options with the appropriate member of staff

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, learners or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Posting on social media platforms which refers to specific members of staff, parents or other pupils
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention

- Smoking, vaping or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Refusal to return school property

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a formal written warning to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Implement restrictions on communication (e.g., requiring communication to be in writing)
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site
- In serious cases, pursue further legal action, including involvement of the police or the Local Authority

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

Appendix 1: model letters

Initial warning letter from the headteacher

Dear [parent name],

I've received a report about your conduct on [time and date].

[Summary of incident, including location, and the effect on staff, learners and other parents.]

If the incident is minor, add:

This behaviour is not in keeping with our parent code of conduct. [Please find a copy attached to this letter.]

If the incident is more serious, add:

As written in our parent code of conduct, we do not tolerate this kind of behaviour in our school. [Please find a copy attached to this letter.]

We believe that all staff, learners and parents are entitled to a safe, respectful and inclusive environment, and that parents are as responsible for creating this environment as school staff.

Continue with:

Further breaches of the code of conduct may result in a ban from the school premises.

If you want to invite the parent in for a meeting, add:

I'd like to invite you in to school to discuss this incident, and how we can work together to prevent similar issues in the future.

Please contact the school office on [phone number] to book an appointment.

Yours sincerely

Headteacher

Model letter banning a parent from the school site

Dear [parent name],

I am writing to inform you that, after consultation with the chair of governors, I am banning you from the school site until [date].

You can also choose to ban a parent permanently. In that case, amend the sentence above.

Despite previous correspondence and conversations about your conduct, there have been further breaches of our parent code of conduct.

[Include details of the incidents, including dates, locations and effects on staff/learners/other parents for every relevant incident.]

If you do not comply with the ban, I will arrange for you to be removed from the grounds and you may be prosecuted under Section 547 of the Education Act 1996.

If you would like to raise a complaint, you can do so using the school's complaints procedures, which are available on our website.

Yours sincerely

Headteacher