



Dear Parent/Carer,

The child in your care has recently taken part in a project with Chester Zoo. As part of this project, we would love to give you the opportunity to visit Chester Zoo together so that they can tell you all about the wonderful animals they have been learning about.

Your school will issue a **barcoded family ticket** along with this letter which allows free entry to Chester Zoo for four people.

To keep our Schools Family Ticket scheme free and fair for everybody, there are some terms and conditions that need to be followed:

- The **barcoded family ticket** admits four people to Chester Zoo on any single day before the expiry date. The ticket cannot be used over multiple days, even if the number of people attending is less than four.
- As a minimum, we require one adult and one child to use the ticket – this should include the child or children who undertook the project.
- Lost and damaged tickets cannot be replaced, and we cannot accept photocopies. This letter alone does not provide proof of eligibility.
- The tickets do not have a monetary value, and cannot be sold, exchanged, passed on or raffled-off.

If you would like to bring more than four people to the Zoo, additional tickets can be bought at the main entrance or online – we hope that by admitting four people for free, this will bring down any additional costs for a bigger trip significantly. Here are some additional tips for keeping your trip to Chester Zoo as low-cost as possible:

- You are welcome to bring a packed lunch with you, and we have plenty of space to eat these outside. We also have an indoor picnic space, known as the Jaguar Picnic Lodge.
- If travelling by car, parking at Chester Zoo is free.
- If travelling by bus, the Stagecoach 1 and X1 Service from Liverpool to Chester stops at Chester Zoo, 7 days a week. These can also be used to connect to the Zoo via train. Take a look at www.chesterzoo.org/plan-your-visit/getting-here for the latest information.
- There are food outlets, gift shops, face painting and other paid-for services dotted around the zoo. Consider your budget for additional spend during the day and let everyone in your party know so you can manage their expectations. We hope that seeing our wonderful animals, enjoying our free playgrounds, and enjoying time together will be an amazing day for all involved!

To find the animals that tie-in with the project the students have undertaken in school, we'd recommend you check our website, explore a map of the Zoo, or download our Chester Zoo App via www.chesterzoo.org/plan-your-visit

Wishing you a wonderful day out at Chester Zoo,

The Conservation, Education & Engagement team