

# Code of Conduct for Parents, Carers, Visitors

At our school – we want to build good relationships within the whole of our school community – that includes parents, staff and pupils. The key to a happy school is one where everyone feels respected and valued. To this end we have an agreed Code of Conduct for parents, carers and visitors.

- Follow the school's signing in and out procedures for visitors;
- Respect school staff and support them in the things they do to help children learn;
- Set a good example by behaving appropriately and not using inappropriate language;
- Ask the school about their view on incidents so that you can determine if it is the same as your child's view before taking things further;
- Ensure that your child knows how to behave in school and towards others;
- Ask the school for help if you need more information about something or do not understand something the school is doing.

In order to have a peaceful and happy school environment – parents, carers and visitors must not:

- Disrupt classes or any area of the school;
- Question decisions made by the school in front of the children;
- Use loud or rude language; swear or show temper; \*
- Threaten to hit/push staff, other parents or carers;
- Deliberately damage or destroy school property;
- Make derogatory comments about school staff, pupils or other parents and carers – on school premises or on social media sites;
- Send abusive or threatening emails or make abusive or threatening phone calls to the school;
- Physically punish your child on school premises;
- Go up to another child and ask them or tell them off for something that has happened to your child;
- Smoke or consume alcohol at school events (other than as pre-agreed) or on school premises;
- Spit on school premises or discard chewing gum on school premises.

\* Where a member of staff feels a visitor is rude offensive, abusive or intimidating, they will inform the visitor that their behaviour or language is unacceptable in the hope that it will prompt the individual to moderate their behaviour or agree to call back at a time when they may be calmer. However, if the visitor continues to be offensive or abusive, the call/meeting will be terminated. Our staff have the right to make this decision.