



ELEVATE
(DRIGHLINGTON & ROBIN HOOD
PRIMARY SCHOOLS)
PARENT CONDUCT POLICY

FORMALLY ADOPTED BY THE GOVERNING BODY JANUARY
2026

TO BE REVIEWED JANUARY 2029

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1. PURPOSE AND SCOPE

At Elevate Learning Federation we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour that reflect our school values. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. OUR EXPECTATIONS FOR PARENTS

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Support the school when sanctions or consequences for poor behaviour are issued according to the related policies

3. BEHAVIOUR THAT WILL NOT BE TOLERATED

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing or using offensive language
- Aggressive nature (including shouting) towards any child, other parents or school staff
- Verbal or physical abuse towards any child, other parents or school staff
- Threatening another member of the school community
- Intimidating or belittling any member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media or bringing the school into disrepute
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms including within so called 'closed groups'
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. BREACHING THE CODE OF CONDUCT

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the school's legal team regarding appropriate action. The school will speak to the parents involved.

Depending on the nature of the incident, the school may then:

- Invite the parent into school to meet with a senior member of staff or the headteacher
- Send a warning letter to the parent
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher. The headteacher will consult the chair of governors before banning a parent from the school site